

## **General terms of delivery and payment**

(Deposited with the Trade Register, registration number 30109467)

### **Payment**

The standard payment term for customers outside the Netherlands and Belgium is **payment in advance**, unless otherwise agreed and laid down in writing.

After expiry of the payment term Sylagro is entitled to charge the statutory collection interest. In the event of non-payment, the collection costs and any judicial and/or extrajudicial costs will be borne by the buyer.

For payment creditcard we charge 1,5% extra, Paypal +2%

### **Delivery term**

Ordered goods are normally shipped within 3 to 4 working days without notice to the contrary.

However, the buyer cannot derive any rights from this.

If earlier delivery is desired, the buyer must explicitly indicate this.

### **Minimum order amount**

For customers who order from us for the first time € 195,= is the minimum order amount.

For subsequent orders is € 125, = the minimum order amount.

### **Complaints**

In the event of any complaints about the delivered goods, the buyer must inform us within 5 working days after receipt of the goods.

Any complaints do not suspend the payment obligation.

### **Warranty**

If a delivered item is not satisfactory or has been received damaged, it will be exchanged or replaced. This is at the discretion of Sylagro (this in any consultation with the customer). Sylagro is not liable for loss of turnover and/or loss of profit, nor for indirect or consequential loss.

### **Reservation of title**

All goods purchased by the buyer remain the property of Sylagro until full payment of all outstanding invoices has been made. Goods delivered after receipt are at the risk of the buyer.

### **Prices**

All prices mentioned on our website are daily prices and can be changed without further notice (e.g. when exchange rates change).

All prices are exclusive of VAT and in euros.

### **Shipping costs**

Sylagro is entitled to charge [shipping costs](#) for sending shipments.

However, these costs will never exceed the actual costs incurred.

In most cases only a contribution to the costs will be requested, at Sylagro's discretion.